

NORTHPORT WATER WORKS
3500 McFarland Blvd
PO Box 627
Northport, AL 35476
(205) 339-7024 Fax (205) 333-3005
Office Hours Monday-Friday 8:00 a.m. – 4:30 p.m.

The rates, fees and charges below are effective October 1, 2016.

WATER RATES

COMMODITY RATES: Water supplied to any residential or commercial user by the City shall be paid for monthly and shall be charged for in accordance with the following schedules or rates based on the quantity of water consumed per month, except as otherwise provided in this schedule:

GENERAL RATE: The general rate shall be **\$4.47 per 1,000 gallons** for all water consumed per water meter.

RURAL WATER RATE (Sand Springs): The general rate shall be **\$5.25 per 1,000 gallons** for all water consumed per water meter.

ADDITIONAL MONTHLY CHARGES: In addition to the above described commodity rates, each water customer shall also be charged the following monthly administrative fee as defined according to the following schedule:

Water Administrative Fee

Rate Code	Water Meter Size	Administrative Fee
WA1 WT1	5/8"	7.71
WA2	3/4"	8.55
WA3 WT2	1"	10.34
WA4 WT3	1 1/2"	16.52
WA5 WT4	2"	25.53
WA6 WT5	3"	42.23
WA7 WT6	4"	73.94
WS7	4"	73.94
WA8	6"	115.72
WA9	8"	235.85

TOTAL MONTHLY CHARGE FOR WATER: The total monthly charge to each customer shall equal the sum of the administrative fee plus the commodity rate for consumption.

SEWER (WASTEWATER) RATES

COMMODITY RATES: A monthly charge for sanitary sewer (wastewater) service for each establishment where sewer (wastewater) service has been made available shall be charged the rate of **\$4.47 per 1,000 gallons** of metered water. No residential sewer (wastewater) customer shall be charged more than **\$39.00** per month for sewer (wastewater) service. This rate cap shall not apply to non-residential customers and shall not affect any other administrative or sewer (wastewater) charges.

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ADDITIONAL MONTHLY CHARGES: In addition to the above described commodity rates, each sewer (wastewater) customer shall be charged the following monthly administrative fee as defined according to the following schedule:

Sewer (Wastewater) Administrative Fee

Rate Code	Meter Size	Administrative Fee
R SA1	5/8"	8.48
C SA2	3/4"	9.32
C SA3	1"	11.34
C SA4	1 1/2"	15.52
C SA5	2"	30.53
C SA6	3"	57.23
C SA7	4"	73.94
C SA8	6"	115.72
C SA9	8"	165.84
C SC1	5/8"	10.83
R SR2	3/4"	9.32
R SR3	1"	11.34

TOTAL MONTHLY CHARGE FOR SEWER (WASTEWATER): The total monthly charge to each sewer (wastewater) customer shall be equal to the sum of the administrative fee plus the commodity rate for consumption.

GARBAGE RATES

RESIDENTIAL: \$12.10

COMMERCIAL: \$17.12

You must place your garbage or trash on the curb by 7:00 a.m. on your scheduled pick-up days. The city will pick up a maximum of three 30-35 gallons size cans. The city is not responsible for wheels on garbage cans.

Commercial Customers will be charged for this service until the city is provided with a copy of their Waste Removal contract.

DEPOSITS

RESIDENTIAL/COMMERCIAL DEPOSIT: Amount is **\$75.00**.

2ND ACCOUNT DEPOSIT: Is \$0.00 for existing customers who have continuously held an account with the City for two years or more where there has been no delinquency.

DELINQUENCY DEPOSIT: For accounts that have been terminated due to delinquency, the deposit shall be **\$150.00**.

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OTHER FEES

CONNECTION FEE: Customers who initiate service where a water meter has previously been installed or who have a service reconnected for any reason shall pay a connection fee of **\$25.00**.

CONNECTION (TAPPAGE) CHARGE: Where a new water service is required, the customer shall pay a connection (tappage) charge based upon the water meter size and type. This charge shall cover the material and labor cost of installing said meter. The charge shall be:

Meter Size	Charge
5/8" meter	\$550.00
1" meter	\$675.00
2" meter	\$2,000.00

The connection (tappage) charge for meters larger than 2" shall be determined by the City Public Works Department at the time of service initiation based upon current labor and material costs.

MATERIAL CHARGE: Where a new water service is required and the connection is made by the developer and not the city, the customer shall pay a material charge based upon the water meter size and type. The charge shall be:

Meter Size	Charge
5/8" meter	\$100.00
1" meter	\$150.00
2" meter	\$1,000.00

DEVELOPMENT FEE: The development fee is based upon the water meter size, it shall be charged for each new water and/or sewer connection. The fee will be collected during the building permit process or upon application for services. The development fee is in addition to Assessments. There will be no charge for sprinkler meters. Changes in meter size will result in an increase/decrease of fees as applicable. The development fee charge is based upon the following schedule:

Water Meter Size	Water Dev. Fee	Sewer Dev. Fee
5/8 or 3/4"	\$1,254	\$1,453
1"	2,132	2,470
1 1/2"	3,624	4,199
2"	6,161	7,139
3"	10,474	12,136
4"	17,806	20,631
6"	30,269	35,072
8"	51,457	65,340

LATE PAYMENT PENALTY: Each bill for water, sanitary sewer, and garbage service shall be due when rendered. Each bill shall be subject to a late charge of ten percent if payment has not been received in our office by the due date, or on any remaining balance. Accounts with past due amounts are subject to be disconnected at any time. Payments must be received in our office before 4:30 p.m. on the due date to avoid late charges. If the due date falls on a weekend or holiday, you will be given until 4:30 p.m. the next business day to pay.

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DELINQUENT ACCOUNT FEE: When a service order is issued to disconnect water service for a delinquent account a **\$50.00** Delinquent Account Fee will be applied to the past due balance. Payment on a disconnected water account must be in the form of cash, credit or debit card (Visa or MasterCard) or a money order. When payment is received the water service will be reconnected the following business day.

UNAUTHORIZED CONNECTION FEE: The fee for an unauthorized connection shall be **\$100.00**.

PENALTIES FOR ILLEGAL CONNECTIONS: Any person found to have connected to a City meter service or to have connected to the City's water or sewer system in any fashion without the City's prior consent shall be guilty of a misdemeanor and shall as a minimum punishment be assessed a fine of **\$500.00**. In addition to all other penalties provided herein, the City shall discontinue such illegally connected services; provided, however, that such services shall be restored upon the payment of all amounts due the City if the person so requests and is otherwise eligible to receive such City services.

SPECIAL METER READINGS AND TESTING: The City will make special meter readings at the request of the customer for a service charge of **\$5.00**; provided, however, that such special reading discloses that the meter was over-read, no charge will be made; provided, further, that no charge will be made if such special reading discloses that the meter was estimated for the billing period in question and was accessible by the City meter reader when estimated.

METER TESTING: Meters will be tested at the request of the customer. If the meter is found to be registering within three percent (3%) of the correct water volume or registering less than the correct water volume, the customer will be charged a fee of **\$25.00** for checking the meter. If the meter is found to over register water volume beyond three percent (3%) of the correct volume, the meter will be corrected or replaced and no charge will be made to the customer for checking the meter.

RETURNED CHECK FEE: A **\$30.00** service charge will be added to each return check. Any returned check must be redeemed by the maker thereof in cash, money order, or certified funds. If three checks are returned on a water account during a 12 month period we will no longer accept checks as payment on the account.

CLAIMS: If a customer believes his bill to be in error, he shall present his claim to the City. A claim made after the bill becomes delinquent shall not be effective in preventing discontinuance of service. The customer may pay such bill under protest and said payment shall not prejudice his claim. The Claims Committee and/or the City Council shall review the customer's complaint and direct action will be taken.

ONLINE ACCOUNT ACCESS/PAYMENT: You may view your account, or make your payment online at www.cityofnorthport.org with a Visa or MasterCard. You can also use a debit card that has the Visa or MasterCard logo. You will need the customer number and pin number located on your statement. The customer number will be your login ID.

PAYMENT LOCATIONS: You may pay your bill by mail, inside the water office, through our drive-through window, by automatic bank draft, in our after hours depository located at the West End of the building, or make your payment online. We accept cash, money order, check, Visa and MasterCard. If you have any questions, please call our office at 339-7024, or visit our website at www.cityofnorthport.org.